

HOW TO ACTUALLY FIX "THERE WAS A PROBLEM CONNECTING TO ONEDRIVE" ERRORS

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SOLUTION 1: FIX THE ONEDRIVE ERROR CODE OX8004DE40

- Firstly, press the Windows key + R to open the "Run" app.
- Enter "inetctl.cpl" into the "Open" box and press the ↵ Return key.
- Now go to the "Advanced" tab.
- Scroll down and ensure that the boxes next to TLS 1.0, TLS 1.1, and TLS 1.2 are checked.
- Then click "Apply" followed by "OK."
- Finally, restart your PC.

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SOLUTION 2: FIX THE ONEDRIVE ERROR CODE OX8004DEC5

- Firstly, press the Windows key + R to open the "Run" app.
- Enter "regedit" into the "Open" box and press the ↵ Return key.
- Copy and paste the following path into the search bar:
 - HKEY_CURRENT_USER\SOFTWARE\Microsoft\Office\16.0\Common\Identity
- Right-click on the "Default" identity.
- Finally, select "Delete" from the dropdown menu to complete the process.

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SOLUTION 3: FIX THE ONEDRIVE ERROR CODE OX8004DA9A

- Firstly, click on the small blue OneDrive icon in your taskbar.
- Now click the "Help & Settings" option, illustrated by a gear icon.
- Select "Settings" from the dropdown menu.
- A new dialogue box will open; click the "About" tab.
- Click the latest build link under the "About Microsoft OneDrive" header.
- Select the operating system for your device (Windows, Mac, Android...).
- Click on the "Download OneDrive..." link under "Current and pre-release versions."
- Finally, install OneDriveSetup.exe and try to connect to OneDrive.

